

# WARRANTY INFORMATION

E-Warranty Site: <https://extra3.3m.com/ewarranty/jsp/index.do>

## Residential Applications

### Limited Lifetime Warranty\*

PR40**	Neutral 35	Ultra S400
PR50**	Neutral 50	Ultra S600
PR60**	Neutral 70	Ultra Silver S20
PR70**	Amber 35	Ultra Night Vision S25**
Night Vision 15**	Nickel 50	Ultra Neutral S35
Night Vision 25**	Affinity 15	Ultra Neutral S50
Night Vision 35**	Affinity 30	Ultra PR S50**
Night Vision 45**	Safety S70	Ultra PR S70**
P 18 Silver	Safety S80	
Neutral 20	Ultra S150	

### Limited 5 Year Warranty

Silver 20 Low E  
Amber 35 Low E  
Fasara Decorative Films (Interior only)

#### Specialty—no glass breakage or seal failure

**White Blockout Matte:** 5 Year Int. and Ext.  
**Black Blockout Matte:** 5 Year Int., 4 yr Ext.  
**Dusted and Frosted:** 9 Year Int. and 3 Ext.  
**Electrocute:** 9 Year Int. and 7 Ext.  
**AG-7:** 6 month Ext. 10 year Int.

\*All films with a limited lifetime warranty are eligible for additional coverage under the Optional Platinum Limited Warranty.

\*\*These films are eligible for additional coverage under the Optional Platinum Select Limited Warranty.

## Commercial Applications

Limited 15	Limited 12	Limited 10	Limited 5
Ultra PR S50 Ultra PR S70 PR40 PR50 PR60 PR70	Night Vision 15 Night Vision 25 Night Vision 35 Night Vision 45 Ultra Night Vision S25	P18 Silver Neutral 20 Neutral 35 Neutral 50 Neutral 70 Amber 35 Nickel 50 Affinity 15 Ultra Silver S20	Safety S70 Safety S80 Ultra S150 Ultra S400 Ultra S600 S35NEAR S50NEAR Affinity 30
			Silver 20 Low E Amber 35 Low E Fasara Decorative Films

### Glass Breakage Procedures

- Submit warranty claim form and estimate for repair.  
Fax: 651-737-3823  
Email: [c4windowfilms@mmm.com](mailto:c4windowfilms@mmm.com)
- 3M will authorize and log complaint
- After repair, submit invoice to 3M for reimbursement.
- Phone: 800-480-1704 Option #2
- \$50 deductible to dealer until they reach \$300.
- No customer deductible

### Automotive Warranty - Non Transferable

**3M PPF:** 5 Year  
**Venture:** Lifetime  
**CS:** Lifetime against cracking, bubbling and fading.  
**FX HP:** Lifetime cracking and bubbling  
**FX ST:** 3 Year cracking and bubbling  
**CR:** Lifetime cracking, bubbling and fading  
**BC:** Lifetime cracking, bubbling and fading

### Basic Warranty

- 5 Year glass breakage (\$500 max)
- 40 Month Seal Failure—Residential
- No Seal Failure—Commerical
- Non-transferable

Warranties against:

Cracking, crazing, peeling, blistering, bubbling, delaminating and discoloration.

### Platinum Warranty

- Match time period, conditions and limitations for existing manufacturer warranty
- \$500 Max per window
- Must purchase for total job, not just particular windows
- .35 per square foot.  
Dealer keeps .05
- Application must include: standard warranty app, window warranty and worksheet identifying location of windows, proof of film purchase
- Not transferable

### Platinum Select

- Match time period, conditions and limitations for existing manufacturer warranty
- Residential only
- \$1500 max per window
- Must purchase for total job, not just particular windows
- .55 per square foot  
dealer keeps .10
- Minimum 180 sq.ft.
- Only available for NV, Ultra NV, PR, Ultra PR, S400 and S600
- Not Transferable